

# KAREN CAMPOS

SOFTWARE ENGINEER

## CONTACT

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## SKILLS

- **Languages:** JavaScript/TypeScript, HTML5, CSS3, Python
- **Frameworks/Libraries:** React, Flask, SQLALCHEMY, Bootstrap, Tailwind, Redux, React Native
- **Databases:** SQL, MYSQL
- **Tools/Dev Ops:** Github, RESTful APIs, Git, GraphQL, WebSockets, SaaS Integration, Word Press, Shopify Optimization, Agile Methodology
- **Design/Prototyping:** UI/UX, Figma, Canva
- **Soft Skills:**
  - Able to break down complex problems into manageable tasks
  - Effective communicator
  - Experienced at mediating and resolving disputes within teams or with clients
  - Skilled at prioritizing tasks to meet deadlines.

## LANGUAGES

- English: Fluent
- Spanish: Fluent
- French: Basics

## PROFILE SUMMARY

I am a Latina software engineer with a diverse background in healthcare and real estate, blending technical skills with a people-first approach. I thrive in collaborative environments, and my passion for innovation drives me to create secure, user-friendly solutions. I'm excited to contribute my problem-solving abilities and attention to detail to help build impactful experiences that connect people and businesses globally.

## PROFESSIONAL DEVELOPMENT

### Microsoft Reach Mentoring Program

SEPT 2024 - Present

- Participating in Microsoft's REACH Mentorship Program, connecting with experienced software engineers to deepen industry knowledge and advance technical skills. Through biweekly 1:1 mentorship sessions.

## WORK EXPERIENCE

### GenAI Consulting Software Engineer

SEPT 2024 - Present

[Website](#) | [LinkedIn](#)

- Building a full-stack web application that enables users to create accounts, enroll in AI consulting courses, and access tailored programs, supporting seamless user experience and robust functionality.
- Working closely with stakeholders, designers, and developers to align technical solutions with business goals, ensuring the platform's development meets both client and market needs.
- Designing intuitive user flows and secure data handling for the platform, making AI integration consulting accessible to businesses aiming to leverage generative AI effectively.

### FixTrackr

JULY 2024 - OCT 2024

Frontend Software Engineer

[PWA](#) | [Tenant Site](#)

- Developed the front end of a Progressive Web App (PWA) and a tenant website for tracking maintenance requests using React and Vite, ensuring a responsive and user-friendly experience across devices.

# KAREN CAMPOS

## SOFTWARE ENGINEER

### RECENT PROJECTS

#### *"SOLÉNE" E-commerce Website*

- **TechStack:** React, Javascript, Node.js, Express, MongoDB, Flask, SQLAlchemy, MySQL, Cloudinary, Bootstrap, CSS
- Developed a comprehensive e-commerce website with admin dashboards for product and order management, secure JWT-based authentication, and robust data handling.

#### *"FixTrackr" Maintenance Request App*

- **TechStack:** React, Vite, Javascript, Typescript, Tailwind, CSS, Django, JWT Authentication, Node.js, PostgreSQL
- Developed a Progressive Web App (PWA) for landlords and property managers to track maintenance requests, with a separate tenant website that seamlessly communicates with the PWA for request submission and tracking, secured by JWT authentication.
- Collaborated with the back-end team to integrate APIs, optimize front-end performance, and ensure responsive design, creating a scalable, subscription-ready foundation for future SaaS functionality.

### EDUCATION

#### CODING TEMPLE

- Certificate - Software Engineering Fullstack

#### SKYLINE COLLEGE

- Nursing BSN Transfer Program

#### CO.LAB

- Certificate - Software Engineering - Front End

#### GOOGLE CLOUD

- Certificate: In progress

### WORK EXPERIENCE CONT..

- Implemented the product designer's exact specifications, delivering a polished front-end interface that met the project's requirements.
- Collaborated closely with cross-functional teams using Agile methodologies to ensure alignment with project goals and adaptability to changing requirements, delivering incremental updates and features over weekly sprints.
- Implemented version control using Git and GitHub, ensuring efficient collaboration and code management throughout the development lifecycle.
- Participated in sprint planning, daily stand-ups, and retrospectives, ensuring continuous improvement and smooth communication with stakeholders.

#### Coding Temple

APRIL 2024 - SEPT 2024

##### Software Engineer Trainee

- Adapted to new programming concepts and technologies, demonstrating a strong ability to learn and apply knowledge effectively under tight deadlines.
- Contributed to a group project that integrated third-party APIs which showcased the ability to work with complex systems and modern tech stacks.

#### Keller Williams Realty

MAY 2022 - PRESENT

##### Licensed Realtor

- Facilitated property sales and rentals, achieving a 20% increase in sales volume through effective client management and marketing strategies
- Collaborated with clients to understand their needs, providing tailored property recommendations and successfully closing deals.
- Conducted market research and analysis to determine competitive pricing strategies, contributing to a 15% reduction in time-on-market for listed properties.

#### Zuckerberg San Francisco General Hospital

MAY 2017 - JAN 2022

##### Hospital Eligibility Administrator

- Conducted patient interviews to gather financial and demographic data for health coverage eligibility.
- Managed appointments, surgeries, and billing in EPIC, ensuring timely claims processing and accurate ICD-10 coding.
- Led quality improvement projects focused on patient access, experience, and healthcare management metrics.
- Provided consultation and technical assistance for performance improvement and patient safety initiatives.
- Resolved 2K customer complaints and cross-trained new hires, boosting patient satisfaction and team efficiency.